

NOTICE OF DATA INCIDENT

ABOUT THE DATA PRIVACY EVENT

Fremont County, CO. (“Fremont County”) recently learned of an incident that may affect the privacy of certain information. Fremont County is providing notice of the event so potentially affected individuals may take steps to better protect their personal information, should they feel it appropriate to do so.

FREQUENTLY ASKED QUESTIONS

What Happened? On August 17, 2022, Fremont County became aware of suspicious activity on its network and discovered that it could not access certain files and folders on its servers. Fremont County immediately took steps to secure the environment, restore operations, and launched an investigation with third party specialists to determine the nature and scope of the activity, including working with state and federal law enforcement. Fremont County’s investigation determined that there was unauthorized access by an unknown individual to certain files on Fremont County’s network from on or about August 13, 2022 through August 17, 2022. While we have no evidence of actual or attempted misuse of any information present, we could not rule out the possibility of access to data present in our system. In an abundance of caution, we undertook a comprehensive review of the data present to confirm what records may be present.

What Information Was Involved? The following personal information was present in the impacted files: name, address, date of birth, Social Security number, driver’s license number, bank account information, and/or health information. Although we have no evidence to indicate any information was subject to actual or attempted misuse, Fremont County is providing this notice to all impacted individuals out of an abundance of caution.

What We Are Doing. We take this incident and the security of your information seriously. We are working to review our existing policies and procedures and restoring our network from the ground up to implement additional security measures. As an added precaution, we have arranged for affected individuals to enroll, at no cost, in an online credit monitoring service. If you are eligible for this service, you should have received notification by mail.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors should you believe you are impacted by this event. You may also review the information contained in the attached *Steps You Can Take to Help Better Protect Your Information*.

For More Information. We understand that you may have questions about this incident that are not addressed in this web notice. If you have additional questions, please call our dedicated assistance line at (833) 559-2447, Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays). Be sure to provide the engagement number of B070072. We take this incident very seriously and sincerely regret any inconvenience or concern this incident may have caused you.

STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Monitor Accounts

Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian

PO Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com/freeze/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016
1-888-909-8872
www.transunion.com/credit-freeze

Equifax

PO Box 105788
Atlanta, GA 30348-5788
1-800-685-1111
www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 2002
Allen, TX 75013
1-888-397-3742
www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289
www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008
www.equifax.com/personal/credit-report-services

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); or TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.